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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Dayton, Ohio

Docket No. 9378

Application of:

FRAZIER, D. et al.

Group Art Unit: 3625

Serial No. 09/943,708

Examiner: ZURITA, JAMES H.

Filed: August 31, 2001

For: **IMPROVING CUSTOMER SATISFACTION THROUGH CUSTOMER IDENTIFICATION AND SERVICE-TIME MEASUREMENT**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**NOTICE OF APPEAL FROM THE PRIMARY EXAMINER
TO THE BOARD OF APPEALS**

Sir:

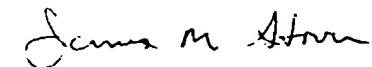
Applicant hereby appeals to the Board of Patent Appeals and Interferences from the decision dated October 2, 2006, of the Examiner finally rejecting claims 1, 3-24 and 26-41.

The item(s) checked below are appropriate:

1. An extension of time of one month is requested to file this Notice of Appeal.
 Enclosed
 Charge to Deposit Account No. 14 0225
2. Appeal fee amount: \$500.00
 Enclosed
 Not required (fee paid in prior appeal)
 Charge to Deposit Account No. 14 0225

One additional copy of this Notice is enclosed herewith.

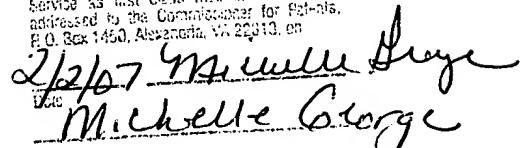
Respectfully submitted,



James M. Stover
Reg. No. 32,759

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.


2/2/07 Michelle George
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